Why Choose Us...

At MyCarrierPortal, we're dedicated to continuous improvement, ensuring you always receive the best service. Experience the future of transportation management with MyCarrierPortal - your reliable partner in the industry.

Get in touch Contact



MyCarrierPortal.com



(818) 453-8591



543 Country Club Dr Unit B338, Simi Valley, CA 93065-0637 Your Trusted Partner for Carrier Solutions



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Scan for Demo

THE ONE STOP
SHOP FOR
CARRIER IDENITY
AND ONGOING
MONITORING

MyCarrierPortal.com

MyCarrierPortal.com

Our Services



ONBOARDING

Carriers and users undergo verification via government-listed contact information before onboarding, ensuring verified access. With MCP's Intellivite feature, carriers can be promptly invited via email. Real-time notifications keep users informed with instant email notifications reparding various onboarding activities.



CERTIFICATE OF INSURANCE

Gain quick access to hundreds of thousands of pre-uploaded COIs, with new requests processed within minutes, ensuring seamless access. Additionally, monitor auto and cargo coverages with the option for additional coverages, facilitating comprehensive coverage monitoring.



MYCARRIERPORTAL

Efficiently search for carriers with quick and easy access to detailed profiles, facilitating streamlined operations. Dive into comprehensive carrier analytics, including monitoring and risk assessments, for informed decision-making. Simplify data management by effortlessly handling carriers, agreements, email templates, and more. Seamlessly integrate with partnered TMS systems, ensuring smooth connectivity across platforms.



VIN VALIDATION NUMBER

Ensure accurate vehicle identification through VIN validation, confirming that the vehicle aligns with provided information, enhancing operational precision. VIN validation also serves as a vital tool in fraud detection, detecting potential fraudulent activities such as identity alterations or false vehicle information, safeguarding against deceiful practices within the transportation industry.



BBB ACCREDITATION

Business Bureau accreditation is a mark of a company's dedication to ethical business practices and trustworthiness. Companies undergo rigorous evaluations, demonstrating transparency, honesty, responsiveness, and integrity. This accreditation instills confidence among consumers and partners, signaling a commitment to excellence and accountability.



CUSTOMIZATION

Discover the ability to be able to edit carrier agreements, risk assessment standards, email templates, company profile and secondary users on the fly.



CARRIER MATCHED DATA

A sophisticated feature within our system designed to enhance your operational security and efficiency. With this functionality, our platform is equipped to promptly notify you whenever there's a match detected between a carrier's company address, telephone number, email, or



MY CARRIER PROTECT

This functionality allows you to create and monitor incident reports directly within the portal interface. Users can access all relevant information pertaining to freight guards without the need to navigate between multiple platforms. Instant notifications are sent to involved parties, facilitating prompt responses and ensuring comprehensive documentation of incidents.

We Care



CUSTOMER SERVICE:

We take pride in providing unparalleled customer service, ensuring that our clients experience the highest standard of support and satisfaction.



EXPERT COMPLIANCE TEAM

Our compliance service stands out by fostering direct collaborations with insurance agencies, enabling us to deliver certificates promptly for efficient and hassle-free onboarding solutions.



TRAINING AND SUPPORT

Benefit from free, personalized training sessions and continuous assistance.



MYCARRIERPROTECT

Our protection service excels in swiftly and effectively resolving carrier-broker disputes, offering a seamless resolution process that ensures both parties are heard and satisfied.

BOOK A DEMO



About the company

For over 12 years, MyCarrierPortal (formerly, MyCarrierPackets) has been a trusted leader in revolutionizing the landscape of the transportation industry. Specializing in carrier identity, fraud protection, insurance monitoring, and carrier onboarding, we have dedicated ourselves to ensuring that our clients operate in a secure and efficient environment.

Carrier Identity

MyCarrierPortal employs advanced technologies to establish and validate carrier identities. We understand the critical importance of partnering with reliable carriers, and our solutions are designed to instill confidence by ensuring the authenticity of every entity within your network.

Fraud Protection

In a world where threats are ever-evolving, our comprehensive fraud protection measures act as a shield for your operations. By leveraging state-of-the-art algorithms and industry best practices, we safeguard your business against fraudulent activities, allowing you to focus on what you do best.

Insurance Monitoring

Stay ahead of compliance challenges with our proactive insurance monitoring services. MyCarrierPortal tracks insurance status changes in real-time, providing you with the tools to make informed decisions about your carrier network, reducing risks, and ensuring compliance with insurance requirements.

Carrier Onboarding

Streamline your operations with MyCarrierPortals' efficient carrier onboarding processes. We simplify complexities, accelerating the integration of new carriers into your network. Our goal is to enhance efficiency, reduce downtime, and facilitate a seamless onboarding experience for both you and your partners.

Our Innovation Journey

At MyCarrierPortal, innovation is at the core of our philosophy. We recognize the dynamic nature of the transportation industry and continually strive to innovate at every turn. Our dedicated team works tirelessly to explore cutting-edge technologies, ensuring that our solutions evolve to meet the ever-demanding needs of our clients.

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I honestly feel like it's just all about taking care of people. I make sure that I listen and implement the feedback. The reason we have such a good product is because the customers help me build it."

Jay Pelkey

CFO